

## VISION, PURPOSE & VALUES

### VISION

TO BE A LEADER IN OUR CHOSEN MARKETS IN THE FORMULATION AND SUPPLY OF SYNTHETIC RESINS AND ADHESIVES AND PROVIDING EXTRAORDINARY CUSTOMER SUPPORT. TO REDUCE THE COMPANY'S CARBON FOOTPRINT BY USING BIOBASED OR ENVIRONMENTALLY FRIENDLY MATERIALS AND RECYCLING WHERE POSSIBLE.



### COMPANY PURPOSE

We will meet our customers' expectations by providing technical excellence, outstanding customer support and service, continual innovation and consistently high quality products.

**The Directors are responsible for implementing, promoting and supporting our Vision, Purpose & Values. This is realised and supported by:**

- Maintaining a Quality Management System (QMS) certified against BS EN ISO 9001:2015.
- Compliance with all relevant and applicable legal, regulatory and contractual obligations.
- Setting and reviewing measurable Quality objectives and ensuring these objectives are met.
- Providing the necessary resources and ensuring responsibilities and authorities are determined and communicated within Wessex Resins & Adhesives.
- Reviewing the effectiveness and performance of QMS and assessing opportunities for continual improvement.
- Seeking honest and constructive feedback from our customers.

### CORE VALUES

Wessex is a customer-led organisation with integrity and transparency. The key to our success is our exceptional employees. Together we are:

- Customer Focused
- Quality Driven
- An Inspired Workforce

